



TICKET PURCHASE TERMS AND CONDITIONS

The following conditions are both for sale (including any resale or subsequent assignment) and conditions of attendance at the event:

General terms and conditions

In this section, words like 'holder', 'bearer', and 'purchaser' will refer to you - the person who will buy the tickets to **Sydney Superyacht Festival 2023**. On the other hand, 'our', 'us', 'we', 'issuer', 'provider' and similar terms will indicate the organisers of **Sydney Superyacht Festival 2023 - Marine Lifestyles Pty Ltd**.

- By opting to purchase, allocate or possess tickets to **Sydney Superyacht Festival 2023**, you automatically agree to our terms of use.
- Please note that **Marine Lifestyles Pty Ltd** reserves the right to make changes, revisions, and amendments, or add/remove sections from this set of terms and conditions - without any prior notifications to you. Such changes will be duly reflected on the website of the organiser www.ssfy.com.au. These changes will relate back to the date of purchase of **Sydney Superyacht Festival 2023** tickets.

Purchase Terms and Conditions

Tickets are sold subject to following conditions:

1. The ticket you purchase represents a revocable license for you to access the specified SSFY event between 1 January 2023 and 3 January 2023, when **Sydney Superyacht Festival 2023** is scheduled to be hosted. The license includes the revocable right to attending the **Sydney Superyacht Festival 2023**. This license can be revoked at any time by the issuer at its sole discretion, without any prior notifications or compensation options. If the license is revoked, you will not be granted entry at the venue.
2. The bearer has to assume full responsibility of the **Sydney Superyacht Festival 2023** tickets, once (s)he receives it. **Marine Lifestyles Pty Ltd** has no liabilities - financial, legal, or otherwise - in case the delivered tickets are stolen, lost, damaged, destroyed or rendered unusable in any other way.
3. Kindly note that www.ssfy.com.au is the sole authorised source for purchasing **Sydney Superyacht Festival 2023** tickets. If you obtain your ticket(s) from any other unauthorised source, you take on the risks of those tickets turning out to be counterfeit or reported to be stolen. The issuer has the right to dishonour such stolen/counterfeit tickets and declare them as void.
4. The **Sydney Superyacht Festival 2023** tickets delivered to you are not meant to be used for illegal reselling, copying, reproducing, or misrepresenting in any form. You cannot use the ticket(s) for any promotional/advertising purposes either (*including sweepstakes and competitions*) without our prior approval. Any proven record of such activities will result in immediate seizure and cancellation of your ticket(s).
5. Please note that **Sydney Superyacht Festival 2023** tickets cannot be redeemed against cash, credits, or any other benefits.

Refund Terms and Conditions

1. **Marine Lifestyles Pty Ltd** has the right to investigate if there has been any violation of the **Sydney Superyacht Festival 2023** ticketing terms and conditions. In case of any conflicts, the decision of **Marine Lifestyles Pty Ltd** will be deemed final (*i.e., the issuer will remain the final arbiter in cases of disputes*).
2. No refund will be provided when the service is deemed to have been delivered in its entirety, which is as soon as **Sydney Superyacht Festival 2023** starts on **1 January 2023**. From that point on, no refund requests will be entertained.
3. If you are not able to access any particular section(s) of the venue due to delays, federal regulations, organiser policies, weather-related problems, emergencies, venue shutdown/evacuation or any other reason, you will not be eligible for any refunds or future credits.

Cancellation Terms and Conditions

Please note that it is the decision of the issuer in such cases that will be deemed final and binding.

1. If **Sydney Superyacht Festival 2023** is cancelled in its entirety due to any unforeseen circumstances, **Marine Lifestyles Pty Ltd** has the sole and absolute right to:
 - I) reschedule the event, or
 - ii) issue a partial/full refund, or
 - iii) not issue any refunds.
2. If **Sydney Superyacht Festival 2023** in its entirety is cancelled due to any factors or causes not in the control of the issuer, the latter will offer a partial or full refund, or postpone the event, or provide a comparable *'make good'* option. These factors will be inclusive of, but not limited

to, natural disasters, federal/state announcements, strikes, delays in production, and the like. Once again, the decision of **Marine Lifestyles Pty Ltd** will be considered final.

3. If **Sydney Superyacht Festival 2023** has to be rescheduled to other dates, you will not be eligible for any refunds. In case the event is fully cancelled, the refund, if issued, will include ONLY the face value/printed value of the ticket(s). The bearer cannot, under any circumstances, claim refunds on shipping fees, processing fees, handling fees, and such other charges.
4. Losses, if any, occurring due to foreign exchange fluctuations at the time of refunds, have to be borne by the purchaser. Marine Lifestyles Pty Ltd cannot be, in any way, held liable for that.
5. All ticket sales are deemed as FINAL TRANSACTIONS. There will be no ticket returns/exchanges/cancellations.
6. **Sydney Superyacht Festival 2023** is a 'rain or shine' event. By purchasing the event tickets, you automatically confirm that you/the attendee(s) are of the 'minimum age' or older, at the time of buying the ticket(s). The 'minimum age' for attending Sydney Superyacht Festival 2023 is 18 years of age.

Access to Venue Terms and Conditions

1. If it is proven beyond doubt at the venue that an attendee is below the *'minimum age'*, (s)he will not be granted entry to **Sydney Superyacht Festival 2023**. No refunds, full or partial, will be issued either.
2. At the time of entering the event venue, you are required to produce the ticket and a valid identification document (ID). By presenting an ID, you confirm that all details present on it are accurate and updated.

3. By purchasing **Sydney Superyacht Festival 2023** tickets and presenting the same at the venue, you give your consent to **Marine Lifestyles Pty Ltd** to collect certain information about yourself (*name, picture, date of birth, gender, address, etc.*) for verification and storage.
4. You hereby agree to forego all types of surcharge claims on the venue - full or in part - and all claims and entitlements related to it.
5. **Marine Lifestyles Pty Ltd** does not take any responsibility for personal/financial damages caused to you at the venue, or for any items lost/stolen/misplaced at the venue. Financial reimbursement claims on these counts will not be entertained.
6. **Sydney Superyacht Festival 2023** and **Marine Lifestyles Pty Ltd** follow a common 'zero-tolerance policy' towards unauthorised drug usage or carrying at the venue, AND towards any type of behaviour/actions that can be interpreted as lewd or obscene.
7. If you are found in possession of prohibited items at **Sydney Superyacht Festival 2023** and/or if you indulge in any objectionable action, your participation in the event will be terminated immediately. Your event ticket(s) will become void from that point on.
8. If you present at a Sydney Superyacht Festival 2023 venue and appear to be impacted or under the influence of drugs and alcohol the venue manager on behalf of **Sydney Superyacht Festival 2023** has the right to refuse entry.
9. Please note that you purchase **Sydney Superyacht Festival 2023** tickets on your own free will. As such, you do not

have the right to initiate a chargeback claim or dispute on the provider of the credit card/debit card that had been used for the transaction. Further refund/return/cancellation requests will not be entertained either.

10. In all cases of disputes between the ticket-bearer and the ticket-issuer, the decision of the latter will be deemed final. In case a dispute cannot be resolved, the help of an independent third-party arbiter will be sought.

We really hope you will have a great time at **Sydney Superyacht Festival 2023**. You can get your tickets here www.ssfy.com.au